

What is the Winnetu Oceanside Resort Doing about the Coronavirus?

To our cherished guests, at this time, we are closely monitoring the Centers for Disease Control and Prevention (CDC) and World Health Organization's (WHO) statements regarding the novel Coronavirus (COVID-19) cases and following the guidelines from these agencies and the local health departments. The wellbeing of our guests and employees is of paramount importance and we are prepared to follow the CDC's recommendations as they evolve and alter resort operations if necessary. As of today, we will be fully operating, and welcoming guests beginning May 7th and are looking forward to your stay.

Currently the Winnetu Oceanside Resort will be taking the following precautions, prior to opening and once we are open, to help safeguard our guests and employees. We are dedicated to ensuring that we are doing our best to meet your expectations of an award-winning, Four Star hotel where we want to provide you with the most comfortable and enjoyable experience during your stay at the Winnetu. In a commitment to you and our employees, we will drastically step up our cleaning practices and have a plan in place that implements a rigorous and frequent cleaning schedule throughout the Resort. We want to thank you for your business and look forward to seeing you soon.

Key actions:

- Our Housekeeping Team is increasing their cleaning frequency and is following the most up-to-date CDC guidelines, <https://www.cdc.gov/coronavirus/2019-ncov/community/index.html>
- We are actively following the CDC and WHO statements closely and are prepared to adjust operations accordingly based on any new CDC guidelines

How can I protect myself while at the Resort?

According to the CDC, the following is recommended:

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer
- Avoid touching your eyes, nose and mouth with unwashed hands
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash
- If you begin to feel ill, please contact your primary care physician as soon as possible and alert the front desk
- Please follow <https://wwwnc.cdc.gov/travel> for the most up-to-date travel updates

Warm regards,

Matt Moore, General Manager, Winnetu Oceanside Resort